Arnel G. Palabay, this year's EROPA Outstanding Young Practitioner, is an exemplary public servant and a proof of integrity and excellence in the government.

Mr. Palabay initiated computer programs that helped improve service delivery functions of the National Economic and Development Authority (NEDA) Regional Office I.

He developed, installed and deployed the following systems for NEDA:

- E-library
- Supply inventory
- Online report generation for the NEDA Management Team
- Online query system on major development indicators
- National Economic Research and Business Assistance Center (NERBAC)
- Ilocos Region Information Sharing Network

He also developed electronic information systems that allow for automated updating of personnel records and information in NEDA, thereby saving the agency almost half a million pesos.

- Electronic Daily Time Record System
- Electronic Payroll System

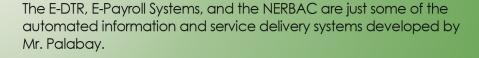
Mr. Palabay is known for being modest and patient in carrying out his duties as a public servant. He recognizes the difficulties of being in the government sector, but he encourages fellow public servants to use these hardships as opportunities to better serve the people.













"We have to keep in mind though that the true mark of a public servant is that of placing the country's interest above one's own."